



What is the Canstar Blue Electricity Plans Outstanding Value Award?

Canstar Blue's Electricity Plans Outstanding Value Award uses a sophisticated ratings methodology, unique to Canstar Blue, which compares providers' suite of Electricity products offered to consumers.

The Canstar Blue Electricity Plans Outstanding Value Award is awarded to providers in each state/territory that provide the strongest Electricity offering across consumer profiles from Canstar Blue's Electricity Value Rank.

What are the types of plans considered in the Electricity Plans Outstanding Value Award?

Canstar Blue's Electricity Plans Outstanding Value Award considers Electricity plans that are either single rate, or controlled load.

Energy Type	Plan Type	Eligibility Criteria	Consumer Variables
Electricity	Single Rate	Plan must be available under a single rate tariff which may be called: <ul style="list-style-type: none"> Anytime rate Flat rate Peak rate Standard rate Tariff 11 Does not include: <ul style="list-style-type: none"> Demand tariffs Solar feed-in tariffs Specific Controlled load plans Tariff 12 Time of Use tariffs 	<ul style="list-style-type: none"> Household size: 1, 3, 5+ Gas = No Solar = No Controlled Load = No
	Controlled Load	Plan must be eligible under single rate tariff (as above) with the optional availability of a controlled load tariff, or, plan must be a controlled load specific plan, which may be called: <ul style="list-style-type: none"> Controlled Load 1 Controlled Load 2 Off-peak Tariff 31 Tariff 33 Two-rate tariff Does not include: Tariff 35	<ul style="list-style-type: none"> Household size: 1, 3, 5+ Gas = No Solar = No Controlled Load = Yes or No

What are the consumer profiles considered in the Electricity Plans Outstanding Value Award?

For each state/territory, Canstar Blue takes into account providers' performance over two tariff types, three household sizes, and each distribution network within that state/territory.

Tariff Type	Household Size	Distribution Network
Single Rate	1 person household	ACT - Evoenergy NSW - Ausgrid, Endeavour Energy, and Essential Energy QLD - Energex
	3 person household	SA - SA Power Networks VIC - Citipower, Jemena, Powercor, Ausnet Services, and United Energy
Single Rate with Controlled Load	5 person household	TAS - TasNetworks

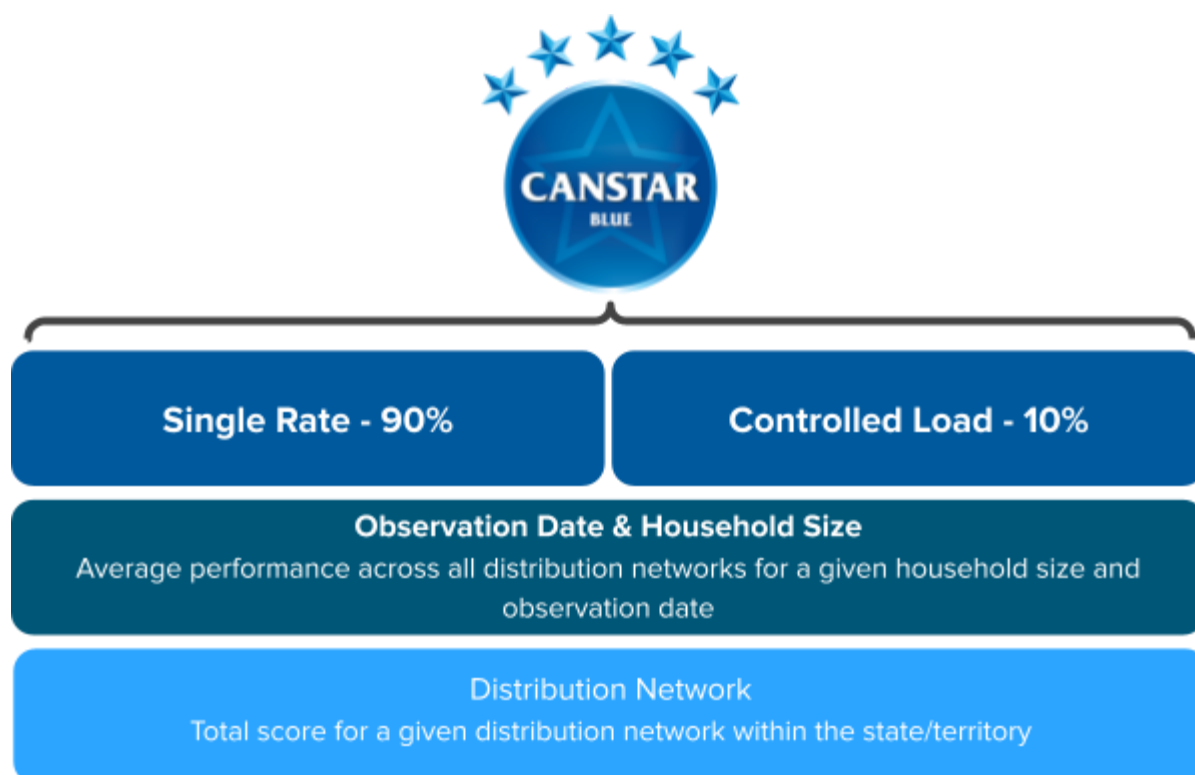
How are electricity usage estimates determined?

For each tariff type, household size, and distribution network, Canstar Blue uses an estimated annual electricity usage. Electricity usage estimates are based on the [Australian Energy Regulator \(AER\) Electricity and Gas consumption benchmarks for residential customers, 2020](#).

For Controlled Load profiles, controlled load usage is assumed to be 30% of total usage.

How is the Electricity Plans Outstanding Value Award determined?

Canstar Blue's Outstanding Value Award for Electricity Plans (State/Territory) considers a retailer's cumulative performance across single rate and controlled load plans over a six-month historical consideration, for each distribution network within the state/territory. The weights below represent the weighted distribution of each plan type considered in the award.



How is the Electricity Plans Provider of the Year Award determined?

Canstar Blue's Provider of the Year Award for Electricity Plans considers a retailer's cumulative performance across all states and territories considered in the Outstanding Value award. Scores are then weighted based on population data. The provider with the highest weighted average will receive the Provider of the Year Award.

Does Canstar rate all products in the market?

Canstar Blue endeavours to include the majority of providers and products in the market and to compare product features relevant to most consumers in our ratings. However, this process is not always possible, and it may be that not every provider and/or product in the market is included in the rating, nor every feature compared that is relevant to you.

How often are plans reviewed for the Electricity Value Rank?

Canstar monitors changes on an ongoing basis, and the Value Rank, Pricing Score and Feature Scores of each plan are fully re-calculated every day.

How are the plans ordered?

Canstar ranks Electricity plans based on value-for-money. Whereby, the Value Rank takes into account a plans' estimated annual cost and features offered as compared to the market. The plans that are lower in cost and have more features will be ranked higher than plans which have higher cost and fewer features.



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